

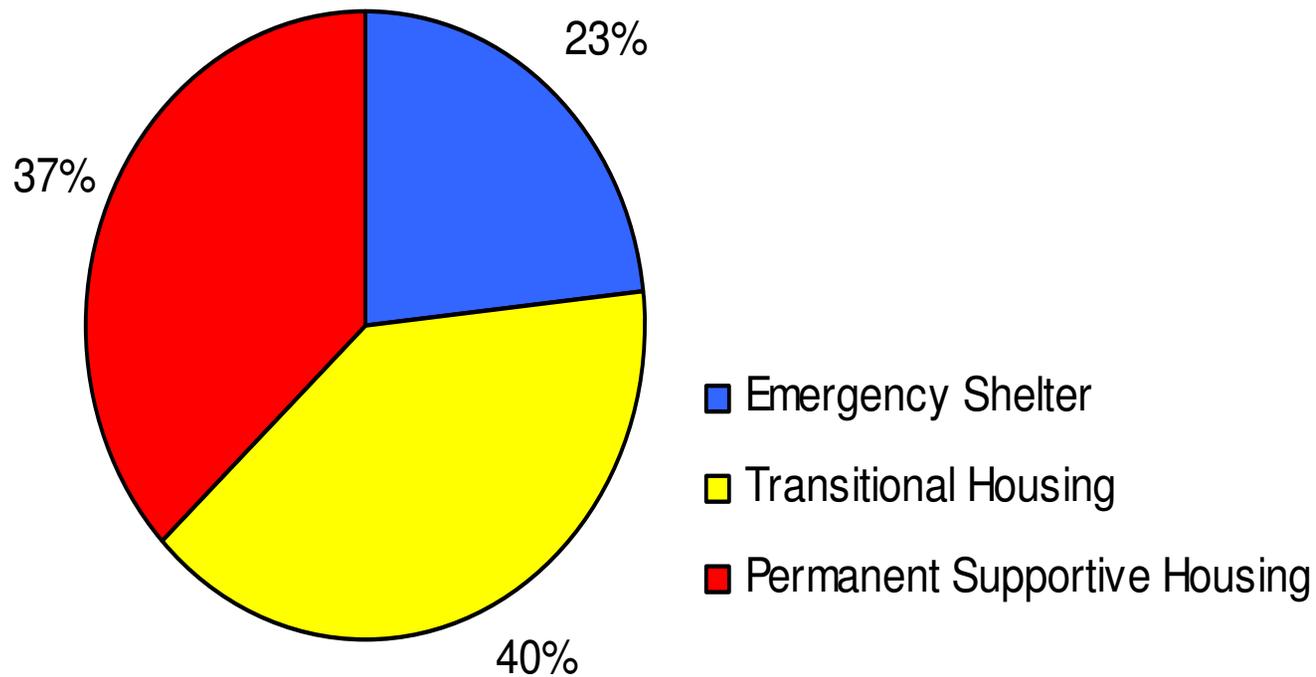


DATA TO INFORM STRATEGIC PLAN IMPLEMENTATION

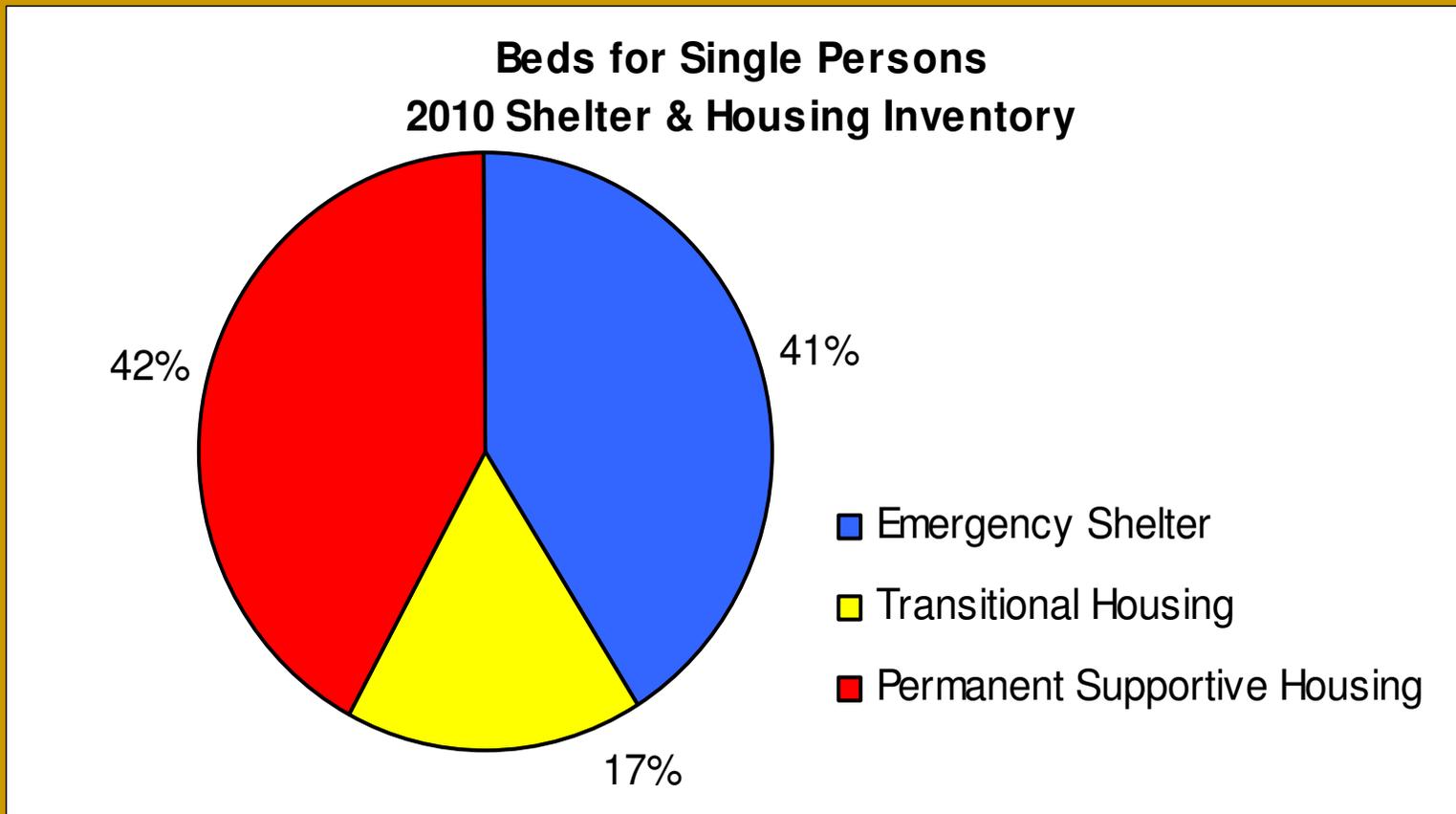
System Size and Composition: Units for Families



**Units for Families
2010 Shelter & Housing Inventory**



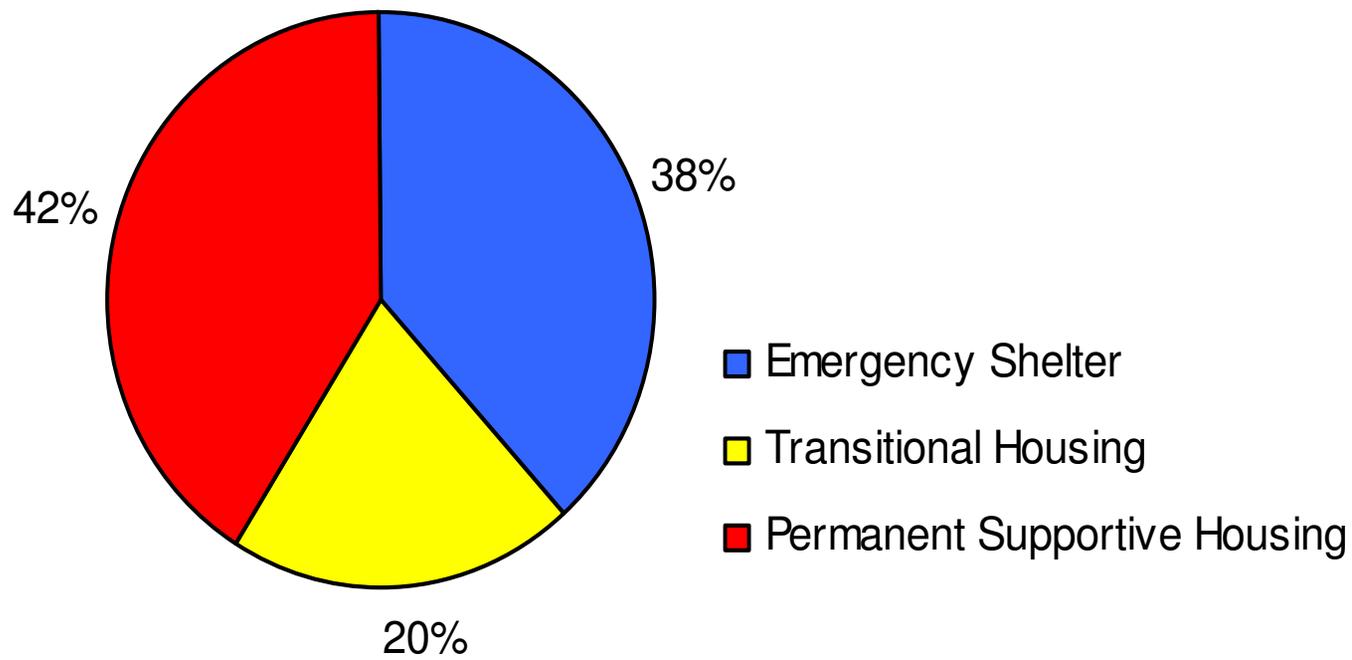
System Size and Composition: Beds for Singles



System Size and Composition: Beds & Units

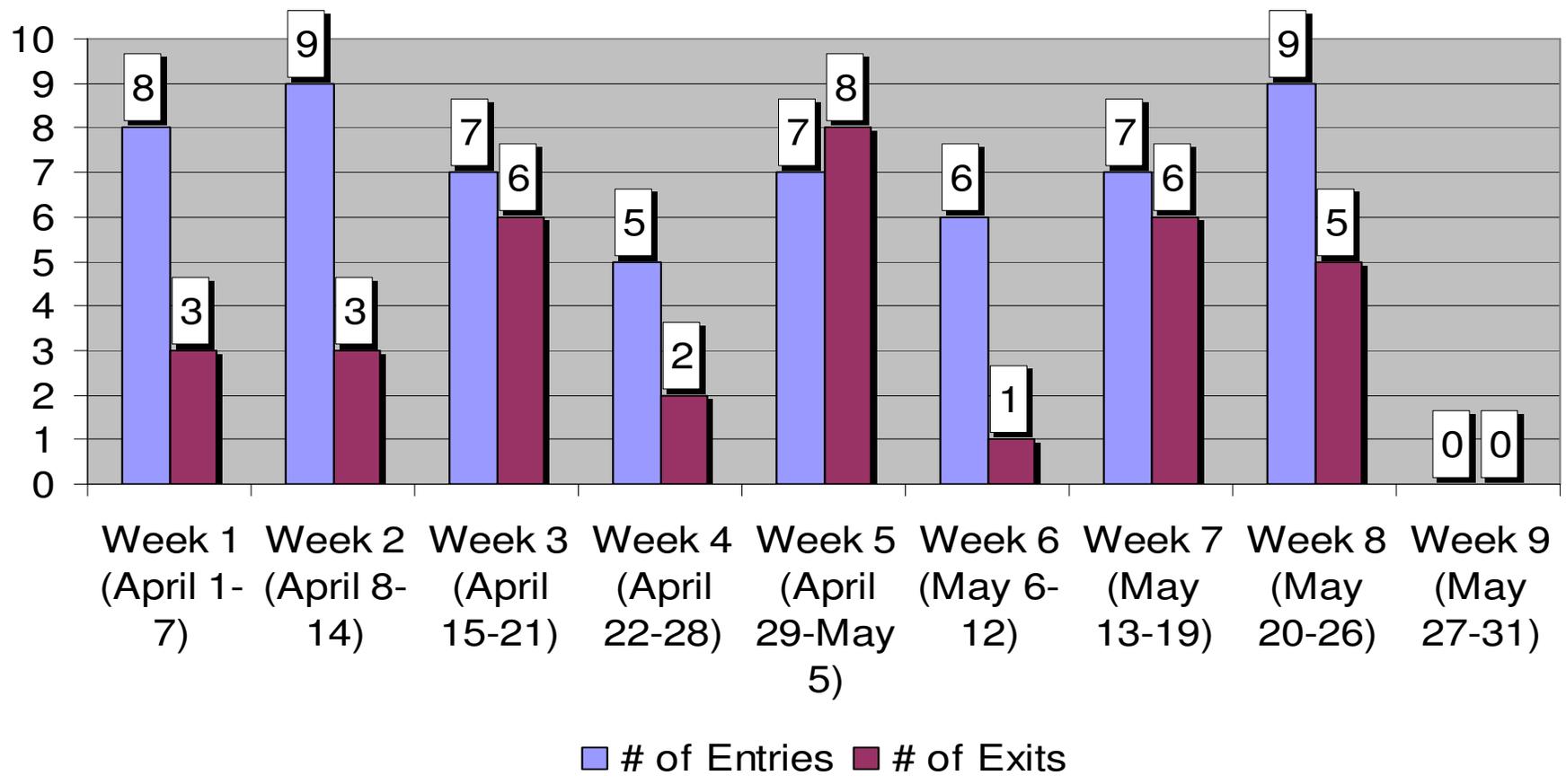


**Beds for Single Persons & Units for Families
2010 Shelter & Housing Inventory**



Family Demand

Family Entries & Exits, DC General: April 1 - May 31, 2010



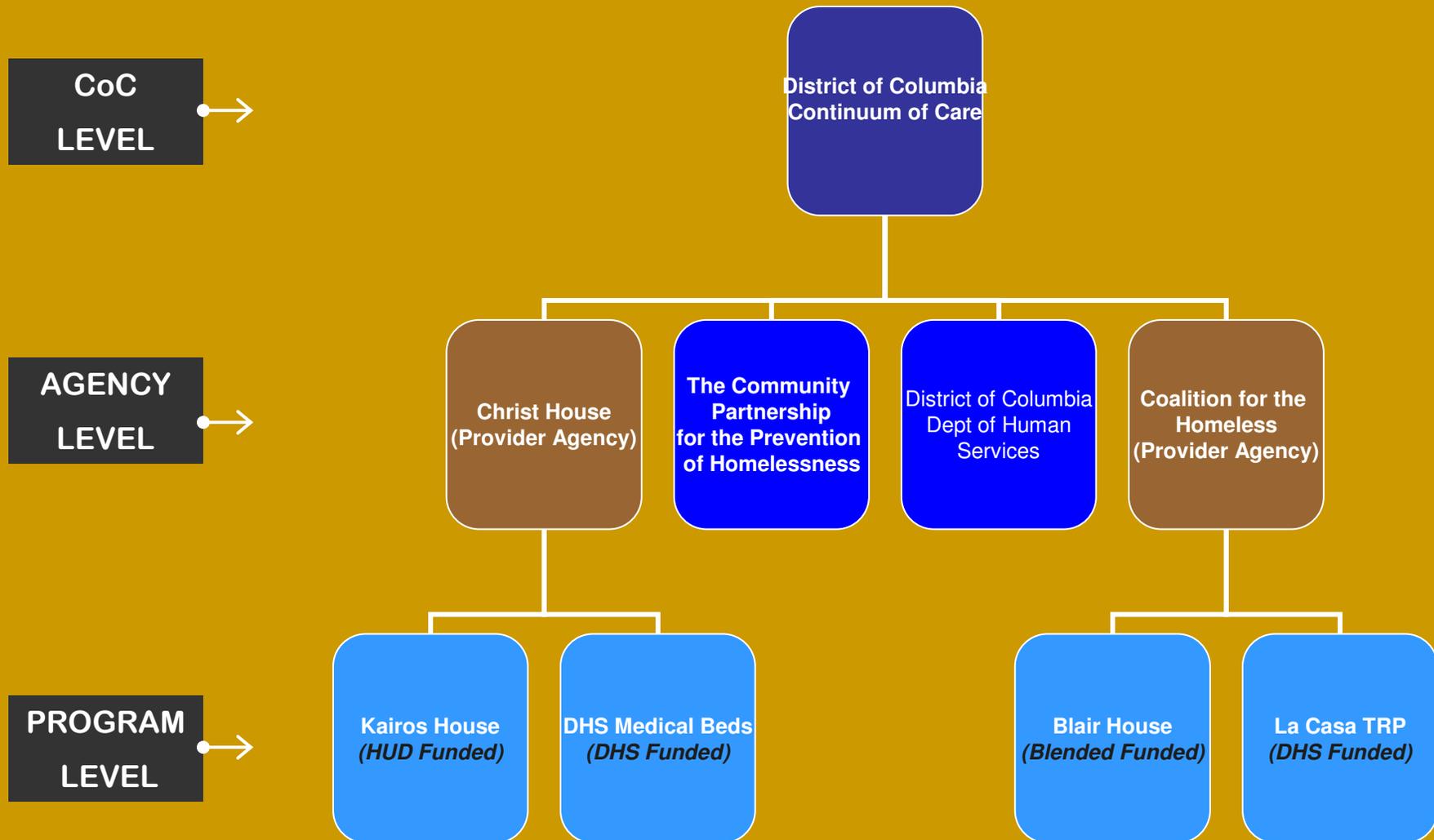
Opening the System

In accordance with the ICH Strategic Plan Workplan, HMIS needs to be updated to:

- **allow DHS direct access, and**
- **for providers to see necessary client data**

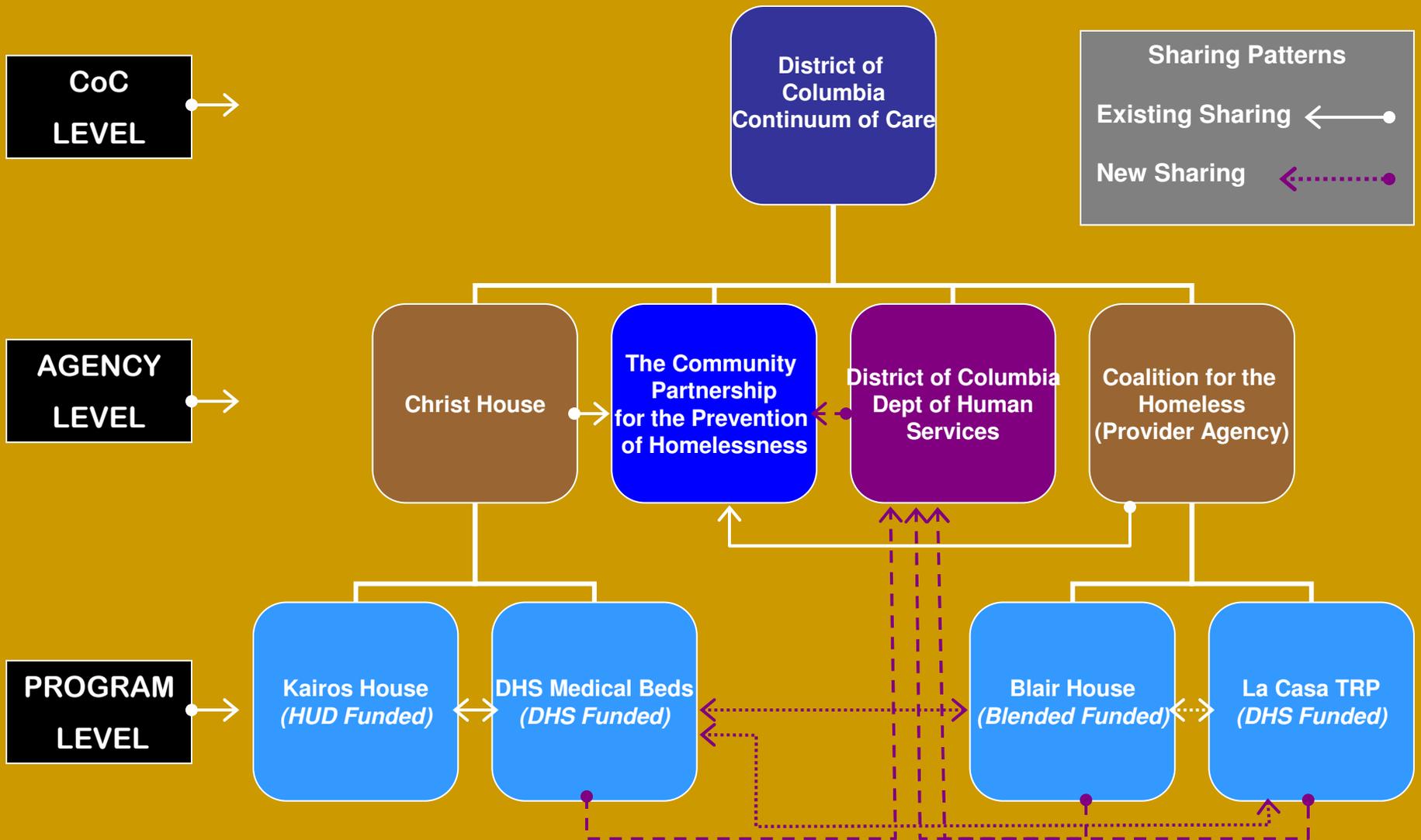
Current HMIS Provider Structure

Hierarchy of Agencies and Programs
Setup for Organization, Sharing, and Reporting



Future HMIS Provider Structure

Hierarchy of Agencies and Programs
Setup for Organization, Sharing, and Reporting



System Upgrade – *ServicePoint* Version 5.0

TCP has worked with our HMIS vendor (Bowman Systems) to Create specified group access

- Funder Access (client-level and aggregate)
 - TCP would NOT be able to regulate access by licensed user
- Analyst Access (aggregate only)

Outside entity can access specific programs for the purpose of data analysis

System Upgrade

TCP is moving toward sharing data between programs, starting with sharing across agencies by program type

- i.e. Any agency operating an Emergency Shelter would be able to see data of other agencies operating like programs

Upgrade Timeline

June 24th: Bowman Systems “created” upgraded site, copying over all existing information

July – August 2010:

- TCP will: troubleshoot new system
- Work with providers for feedback
- Hold stakeholders meeting to demo site
- TCP will phase out use of old system; project to “go live” by end of August
 - TCP will have access to old site for up to six months from the go-live date of the new system

Improving Results- Measuring Performance

- Reduce length of homelessness
- Reduce returns to homelessness
- Increase income from employment
- Increase income from supports & public benefits
- Prevent homelessness following institutional release
- Prevent homelessness following eviction or ejection
- Reduce second requests for prevention
- Increase permanent housing stability
- Improved quality of life of those in permanent housing
- Reduce cost burden on District's public, emergency service systems

Improving Results- Measuring Performance

- Next steps
 - Establish parameters for monitoring goals
 - Create in-system mechanism for running reports and analyzing findings
 - Use existing data to determine baseline for all measures
 - Monitor data over time

Goal: Prevent homelessness following institutional exit or release



MEASURE: Percent of relevant exiters going to stable housing with appropriate supports	Form Cohort	Form Cohort 2	Form Cohort 3	Form Cohort 4	Step 1a: Form Cohorts- At the end of a 30 day period, use the HMIS to determine the percentage of heads of households (single and family) entering shelter whose "Site Lived At Prior to Program Entry" is an institutional setting-jail, prison, hospital, treatment facility, foster care, etc. Step 1b: Repeat every 30 days and monitor for decrease in the percentage of persons entering shelter from and institutional setting.
		Continue Analysis of Cohort 1	Continue Analysis of Cohort 2	Continue Analysis of Cohort 3	
			Continue Analysis of Cohort 1	Continue Analysis of Cohort 2	Step 2: Continue Analysis- Follow up on each Cohort at the end of 30 day intervals to monitor exits from shelter to "stable housing with appropriate supports" of those that entered shelter from institutional settings.

Goal: Reduce length of homelessness for individuals and families



MEASURE: Percentage of families/ individuals placed in permanent housing within 30/60/90 days	Form Cohort	Begin Analysis (30 days out)	Continue Analysis (60 days out)	Continue (90 days out)	Step 1: Form Cohort- At the end of a 30 day period, use the HMIS to determine the number households (single and family) that have used shelter at least 14 days within the period.
		Form Cohort 2	Begin Analysis (30 days out)	Continue Analysis (60 days out)	Step 2: Begin Analysis- After an additional 30 days, use HMIS to determine the percentage of households in the original cohort that have exited shelter for permanent housing
			Form Cohort 3	Begin Analysis (30 days out)	Step 3a: Continue Analysis- Follow up on Cohort at the end of 60, 90 days. Step 3b: Begin Analysis of second cohort of households served during second 30 day period. Repeat.